



An apprentice's view

Kate Young joined Waterside Medical Centre, aged 16, after successfully applying for a Business Administration apprenticeship position.

Following her apprenticeship, Kate has gone on to become a permanent member of staff and was awarded Primary Care Apprentice of the Year at the West Midlands 2016 NHS Apprenticeship Recognition Awards.

"I didn't feel the traditional route of A' levels and university was right for me and I wanted to do something more practical. The apprenticeship meant that I was able to study for a qualification alongside working, allowing me to build my knowledge and skills and learn from experienced people in the team.

"As well as getting to grips with day-to-day administration tasks such as processing documents and scanning, I was also encouraged to get involved with projects to improve the practice's systems and help them engage with patients. This included supporting the team to reduce unplanned hospital admissions, helping increase the take up of health checks and improving their use of social media.

"Thanks to the support from the staff at Waterside Medical Centre, I have not only gained a huge amount of experience, but my confidence has really grown. I'm delighted that I am now working as a permanent member of the team and would really recommend apprenticeships to other people who want to develop their skills and put them into practice."



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Primary Care Apprentice of the Year 2016, Kate Young

Find out more...

If you would like to know more about apprenticeships, including how the federation can support you, please email: admin@southwarwickshiregps.nhs.uk or call: 01926 458368